		MODIVO Marketplace - as of 2.11.2026					
		Poland www.modivo.pl	Italy www.modivo.it	Czech Republic www.modivo.cz	Slovakia www.modivo.sk	Greece www.modivo.gr	Niemcy www.modivo.de
Applicable Terms and Conditions of the Online Shop		https://modivo.pl/b/regulamin-sklepu	https://modivo.it/b/regolamento-del-negozio	https://modivo.cz/b/obchodni-podminky	https://modivo.sk/b/obchodne-podmienky	https://modivo.gr/b/kanonismos	https://modivo.de/b/agb
Modivo Club		**YES**	**NO**	**YES**	**YES**	**NO**	**YES**
Applicable Terms and Conditions of Modivo Club		https://modivo.pl/b/regulamin_modivo_club	-	https://modivo.cz/b/podminky_modivoclub	https://modivo.sk/b/podmienky_modivo_club	-	https://modivo.de/b/fashion-club-agb
MODIVO Marketplace Currency		**Polish Złoty (PLN)**	**Euro (EUR)**	**Czech Koruna (CZK)**	**Euro (EUR)**	**Euro (EUR)**	**Euro (EUR)**
Local sales	**Obligatory delivery methods**	**Inpost Parcel Lockers *** **and additionally a minimum of 1 carrier of the following**	**Minimum 1 carrier of the following**	**All carriers listed below**	**All carriers listed below**	**Minimum 1 courier carrier Delivery to pick-up points - NOT AVAILABLE**	**Parcel Lockers and additionally a minimum 1 carrier of the following**
	Carrier	**Parcel Lockers / Courier** InPost sp. z o.o. ul. Pana Tadeusza 4 30-727 Kraków / POLSKA **Courier** DHL Parcel Polska sp. z o.o. ul. Osmańska 2 02-823 Warszawa / POLSKA **Courier** DPD Polska sp. z o.o. ul. Mineralna 15 02-274 Warszawa / POLSKA	**Courier** BRT S.p.A. con sede operativa e amministrativa Via E. Mattei 42, 40138 Bologna / ITALIA **Courier** DHL Express Italy srl. Via Lombardia, 2/A, 20068 Peschiera Borromeo MI / ITALIA **Post** Poste Italiane S.p.A. con sede legale Viale Europa 190, 00144 Roma / ITALIA	**Courier** PPL CZ sro, K Borovému 99, Jažlovice, 251 01, Říčany / ČESKÁ REPUBLIKA **Pickup points** Zásilkovna sro, Českomoravská 2408/1a, 190 00 Praga 9 / ČESKÁ REPUBLIKA	**Courier** DPD (Direct Parcel Distribution SK s.r.o) Pri letisku 5 821 04 Bratislava / SLOVENSKO **Pick up points** Packeta Slovakia s. r. o. Kopčianska 3338/82A 851 01 Bratislava / SLOVENSKO	**NO carriers indicated by MODIVO Carrier selected by the Partner**	**Courier** DPD Deutschland GmbH Wailandtstraße 1, 63741 Aschaffenburg Germany **Courier** DHL Germany Deutsche Post AG,, Charles-de-Gaulle-Straße 20 53113 Bonn Germany **Courier / Parcel Lockers** Hermes Germany GmbH Essener Bogen 1, 22419 Hamburg Germany
	Free Shipping Threshold	**99,00 PLN for MODIVOclub and MODIVOclub Gold members** **199,00 PLN for all other customers.**	69,00 EUR	1500,00 CZK	59,00 EUR	55,00 EUR	59,00 EUR
	Delivery cost on the Customer's side below the threshold ***for the HOME and DECOR category, the Parcel Locker is exceptionally NOT obligatory**	9,99 PLN	6,90 EUR	99,00 CZK - Courier 89,00 CZK - Pickup points	3,90 EUR	3,99 EUR	5,50 EUR - Courier 4,90 EUR - Pickup Points
Local Returns	**Time for return**	**14 days for non-Modivo Club members** **30 days for Modivo Club members counted from the date of receipt of the Product by the Customer**	**30 days counted from the date of receipt of the Product by the Customer**	**14 days for non-Modivo Club members** **30 days for Modivo Club members counted from the date of receipt of the Product by the Customer**	**14 days for non-Modivo Club members** **30 days for Modivo Club members counted from the date of receipt of the Product by the Customer**	**30 days counted from the date of receipt of the Product by the Customer**	**30 days counted from the date of receipt of the Product by the Customer**
	Cost of return on the part of the Client	**PLN 9.99 – customers who are not members of MODIVOclub** **PLN 4.99 – MODIVOclub members** **PLN 0.00 – MODIVOclub Gold members and returns made outside of RMA** **Each additional return for the same order: PLN 9.99**	0,00 EUR	0,00 CZK	0,00 EUR	The value resulting from the return method used by the Customer	0,00 EUR
	Return Method	**RMA solution or a return label enclosed by the Partner with the order**	**Return label provided by the Partner and included with the order shipment.**	**Return label provided by the Partner and included with the order shipment.**	**Return label provided by the Partner and included with the order shipment.**	**MANDATORY** **Return form with return instructions in Greek included in the order package**	**Return label provided by the Partner and included with the order shipment.**

International sales TO given market	**Obligatory delivery methods**	**Inpost Parcel Lockers * and additionally a minimum of 1 carrier of the following**	**Minimum one carrier selected from the list below**	**All carriers listed below**	**All carriers listed below**	**Minimum 1 courier carrier Delivery to pick-up points - NOT AVAILABLE**	**Parcel Lockers and additionally a minimum 1 carrier of the following**
	Carriers	**Parcel Lockers G Courier** InPost sp. z o.o. ul. Pana Tadeusza 4 30-727 Kraków / POLSKA **Courier** DHL Parcel Polska sp. z o.o. ul. Osmańska 2 02-823 Warszawa / POLSKA **Courier** DPD Polska sp. z o.o. ul. Mineralna 15 02-274 Warszawa / POLSKA	**Courier** BRT S.p.A. con sede operativa e amministrativa Via E. Mattei 42, 40138 Bologna / ITALIA **Courier** DHL Express Italy srl. Via Lombardia, 2/A, 20068 Peschiera Borromeo MI / ITALIA **Post** Poste Italiane S.p.A. con sede legale Viale Europa 190, 00144 Roma / ITALIA	**Courier** PPL CZ sro, K Borovému 99, Jažlovice, 251 01, Říčany / ČESKÁ REPUBLIKA **Pickup Points** Zásilkovna sro, Českomoravská 2408/1a, 190 00 Praga 9 / ČESKÁ REPUBLIKA	**Courier** DPD (Direct Parcel Distribution SK s.r.o) Pri letisku 5 821 04 Bratislava / SLOVENSKO **Pick up points** Packeta Slovakia s. r. o. Kopčianska 3338/82A 851 01 Bratislava / SLOVENSKO	**NO carriers indicated by MODIVO Carrier selected by the Partner**	**Courier** DPD Deutschland GmbH Wailandtstraße 1, 63741 Aschaffenburg Germany **Courier** DHL Germany Deutsche Post AG,, Charles-de-Gaulle-Straße 20 53113 Bonn Germany **Courier and Parcel Lockers** Hermes Germany GmbH Essener Bogen 1, 22419 Hamburg Germany
	Free Shipping Threshold	**99,00 PLN for MODIVOclub and MODIVOclub Gold members** **199,00 PLN for all other customers.**	**NO Free Shipping Threshold International shipping always charged**	**NO Free Shipping Threshold International shipping always charged**	**NO Free Shipping Threshold International shipping always charged**	**NO Free Shipping Threshold International shipping always charged**	**NO Free Shipping Threshold International shipping always charged**
	Delivery cost on the customer's side	9,99 PLN	6,90 EUR	99,00 CZK - Courier 89,00 CZK - Pickup points	3,90 EUR	3,99 EUR	5,50 EUR - Courier 4,90 EUR - Pickup Points
International Returns	**Time for return**	14 days for non-Modivo Club members 30 days for Modivo Club members counted from the date of receipt of the Product by the Customer	30 days counted from the date of receipt of the Product by the Customer	14 days for non-Modivo Club members 30 days for Modivo Club members counted from the date of receipt of the Product by the Customer	14 days for non-Modivo Club members 30 days for Modivo Club members counted from the date of receipt of the Product by the Customer	30 days counted from the date of receipt of the Product by the Customer	30 days counted from the date of receipt of the Product by the Customer
	Cost of return on the part of Client	0,00 PLN	0,00 EUR	0,00 CZK	0,00 EUR	The value resulting from the return method used by the Customer	0,00 EUR
	Return Method	Return label provided by the Partner and included with the order shipment.	Return label provided by the Partner and included with the order shipment.	Return label provided by the Partner and included with the order shipment.	Return label provided by the Partner and included with the order shipment.	MANDATORY Return form with return instructions in Greek included in the order package	Return label provided by the Partner and included with the order shipment.
Available product categories		**Women's Product Categories:** Clothing Underwear Footwear Bags / Purses Accessories Jewellery & Watches Cosmetics (BEAUTY) Perfume (BEAUTY) Beauty Accessories Beauty Devices (BEAUTY) **Product Categories for Men and Children:** Clothing Underwear Footwear Bags / Backpacks Accessories Jewellery & Watches Cosmetics (BEAUTY) Perfume (BEAUTY) Beauty Accessories Beauty Devices (BEAUTY) Categories of Home Products: Small household appliances (HOME&DECOR) Other (HOME&DECOR)	**Women's Product Categories:** Clothing Underwear Footwear Bags / Purses Accessories Jewellery & Watches **Product Categories for Men and Children:** Clothing Underwear Footwear Bags / Backpacks Accessories Jewellery & Watches	**Women's Product Categories:** Clothing Underwear Footwear Bags / Purses Accessories Jewellery & Watches **Product Categories for Men and Children:** Clothing Underwear Footwear Bags / Backpacks Accessories Jewellery & Watches	**Women's Product Categories:** Clothing Underwear Footwear Bags / Purses Accessories Jewellery & Watches **Product Categories for Men and Children:** Clothing Underwear Footwear Bags / Backpacks Accessories Jewellery & Watches	**Women's Product Categories:** Clothing Underwear Footwear Bags / Purses Accessories Jewellery & Watches **Product Categories for Men and Children:** Clothing Underwear Footwear Bags / Backpacks Accessories Jewellery & Watches	**Women's Product Categories:** Clothing Underwear Footwear Bags / Purses Accessories Jewellery & Watches **Product Categories for Men and Children:** Clothing Underwear Footwear Bags / Backpacks Accessories Jewellery & Watches